

FAITH LUTHERAN NOW HAS ONLINE GIVING AVAILABLE!

Faith Lutheran Church is pleased to offer the option of giving online through a secure website with VANCO, a GIVE+ company. Giving through VANCO online is easy and allows you to set up automatic one-time or recurring contributions and view your complete online giving history from anywhere you have access to the Internet.

It is recommended that to use VANCO, you should create a profile. This is for your security and to ensure accurate collecting and accounting of your donation by the Church. The VANCO option will allow YOU to be in complete control of your giving.

In addition to your regular giving to support the Church budget, you will also be able to schedule donations for other purposes including weekly altar flowers, weekly bulletins, Memorial Fund, Lutheran World Relief, just to name a few. You can also help the Church offset the transaction cost for online processing by adding an incremental donation to your giving amount.

To take advantage of these options simply follow these easy steps:

1. Click on the [purple GIVE NOW!](#) button contained in the [purple heart](#) on the church's Home Page or the GIVE menu bar at the top of the Church website page.
2. This will bring you to the GIVE page of the Church's website. Click on the [GIVE NOW!](#) button in the GIVE ONLINE Section of the page.
3. This will bring you to the secure VANCO giving page for Faith Lutheran Church. On the right side of the screen, click on the Create Your Online Profile button.
4. Follow the onscreen instructions to create an online profile.
5. You will then have to sign into your account and make your one-time donation or schedule your recurring contributions. Just follow the steps on the secure giving site for entering your bank or credit card information.
6. To make additional donations in the future, or for flowers or memorials, etc., simply go to the [purple GIVE NOW!](#) button contained in the [purple heart](#) of the Church website home page or the GIVE menu bar at the top of the Church website page and click on the [GIVE NOW!](#) button in the GIVE ONLINE Section to go directly to the secure giving page.

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Here are some common questions you may have and our answers:

- 1. How do I start giving online?** When you click on the [purple GIVE NOW](#) button contained in the [purple heart](#) on the church website home page or the GIVE menu bar at the top of the church website page you will be directed to the GIVE page of the Church's website. Click on the [GIVE NOW!](#) button in the Online Giving Section to go directly to the secure giving page for Faith Lutheran Church.
- 2. Do I have to create a profile?** Before you will be able to give, you should create a profile through the Create Your Online Profile button on the secure giving page for Faith Lutheran Church. This is for your security and to ensure accurate collection and accounting of your donation or payment by the church.
- 3. How secure is giving online?** We have contracted with VANCO, a premier financial processing company that is used by 1000s of churches and businesses nationwide, to provide our service. When you connect to VANCO through your sign-on you will be on a site as secure as doing business with your bank.
- 4. Can I make recurring payments?** You have the option of setting up a recurring payment either weekly, bi-weekly, monthly or semi-monthly. And of course, you can give just the one time.
- 5. May I pick the starting date of my recurring donation?** You may set a date to start the recurring payment for whatever date you wish.
- 6. How do I cancel my recurring payment or change the amount or frequency?** You simply enter a new recurring payment for the new amount (\$0 to cancel) and make the start date the day you make the changes. You are completely in control of your giving.
- 7. Can I also include the bank or credit card transaction fee that will be charged to the church for my online donation?** Yes, you have the option of adding the transaction cost to your donation to help defer the fees charged to the church.